

flitt™

INSTRUCTION MANUAL

Table of Contents

Safety Precautions	2
Battery Precautions	2
Product Features	3
Contents	3
Specifications	3
Location Precautions	3
App	4
Setup	6
Fly	7
Photo/Video	9
Replacement Parts	10
Maintenance	10
Troubleshooting	11
Limited Warranty	11



SAFETY PRECAUTIONS

Follow these safety precautions when operating this or any drone.

- Adult supervision required.
- Always install the propeller guards before flying.
- Calibrate the Flitt accelerometers before each flying session.
- Do not touch the spinning propellers.
- Keep your face and body as well as all spectators away from the propellers.
- Stay clear of buildings, high voltage wires, trees, shrubbery or groups of people.
- Don't fly in bad weather conditions, such as in high wind, rain, or snow.
- Operating Temperature Range: 32°F to 104°F (0°C to 40°C).
- Always keep Flitt in your line of sight.
- Maintain a safe pilot-to-device distance while flying.
- Flitt is not a toy. If not operated correctly, it could possibly cause injury to you or spectators and damage to property.
- Do not alter or modify, as doing so may make it unsafe or unflyable.
- You must check the operation of Flitt before every flight to ensure that it has remained structurally sound.

BATTERY PRECAUTIONS

The Flitt is equipped with a rechargeable 3.7V Lithium Polymer (LiPo) battery. Please pay attention to the following cautions for safe use:



- KEEP OUT OF REACH OF CHILDREN.
- LiPo batteries must be recycled or disposed of properly.
- Do not use this product if the Flitt was severely crashed and the battery possibly damaged.
- Never disassemble, puncture, or modify the Flitt battery.
- Always turn off Flitt power after each use.
- Only charge using a USB 5.0V 2A max power supply.
- Do not charge inside your car.
- Do not leave unattended while charging.
- Allow Flitt to cool for 30 minutes before recharging.
- Always place Flitt battery on a fireproof surface while charging.
- Keep away from combustible materials while charging.
- Unplug the charger immediately if it or the battery becomes hot! However, it is normal for the charger and battery to get warm. Disconnect from the charger and quickly move to a fireproof location if the battery begins to get hot or smoke!
- Keep a supply of sand accessible when charging. Dumping sand on the battery will extinguish a LiPo chemical fire.
- Always disconnect the charger after charging is complete.

flitt

PRODUCT FEATURES

- Portable: Fits in your pocket
- Simple operation
- Optical position hold technology
- 6 axis gyro stabilization
- 1.3MP camera/720P video
- SD Card compatible up to 32G with FAT32 format
- Auto take-off/land
- Instant sharing of social media

CONTENTS

Flitt Drone
Micro USB Charge Cable
Charger
Battery
Spare Propellers (4)
Quick Start Guide

SPECIFICATIONS**

Weight: 4.06 oz. [115g]
Width: 5.71 in. [145mm]
Length: 5.55 in. [141mm]
Height: 1.26 in. [32mm]
Prop Size: 2.91 in. [74mm]
Size: 7.01 in. [178mm]
(diagonal: prop shaft to prop shaft)
Flight Time: Approximately 7-9 minutes

(**With arms extended, not including the propellers.)

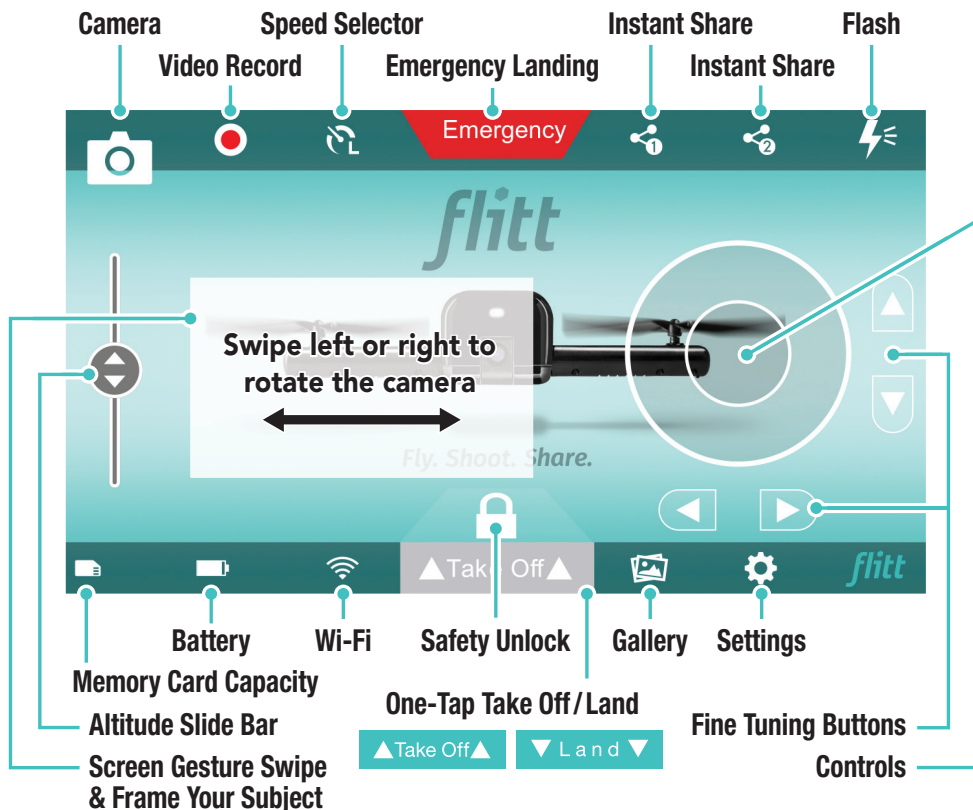
LOCATION PRECAUTIONS

Flitt uses optical technology to hold in place. This works by taking repeated pictures of the ground and comparing the pixels from one picture to the next very fast. If it senses a change, the sensor will command Flitt to adjust its position. While this technology is incredible, there are some things to watch for that can confuse the sensor:

- Floors that are shiny and reflective may cause Flitt to drift as it tries to follow light reflections.
- Surfaces that are very consistent, like black asphalt, snow, or uniform tile floors, can also confuse the sensor and cause drifting.
- Flying over water or anything that can move will cause Flitt to drift.
- When it is windy outside and the grass or flowers are moving, it may cause Flitt to drift. If you find Flitt drifting where you are at, simply move to an area where the sensor can see stationary objects.

The Flitt logo is displayed in a large, light blue, italicized sans-serif font. The letter 'i' has a small dot above it.

Search the App Store or Google Play for   



Camera

Single Shot: To take a picture, press the camera icon, the volume buttons or “shake” your mobile device.

Self-Timer: Push and “hold” the camera icon. Choose timer and then either 3S or 10S.

Multi-Picture Burst: Push and “hold” the camera icon. Choose Burst, and then choose the number of pictures you want to take in a burst.

Video

To start recording a video, select the video icon. To stop, push the square icon.

Speed Selector

Push this icon to adjust your flight speed. Use low (L) or medium (M) speeds indoors. If you have plenty of room to fly, use high (H) speed to fly fast.

Emergency

To land immediately, push this button.

Instant Share

This feature loads your pictures or videos to your favorite social media quickly. You can set this up before you fly. Go to Settings and choose which social media service you want to use and how you want to add a caption. Then go back to the main screen and select the instant share button and then take another picture. You’ll be prompted to sign in to your selected service.

When ready to fly, first select either instant share 1 or instant share 2. Next, take pictures or videos as you fly. During your flight (for iOS) or after (for Android), your pictures will be sent over your chosen service.

Flash

Press the Flash Button to cycle through the three Flash modes.



1. Always on. This is the default mode and is recommended so the LED can be used determine the orientation of the Flitt.



2. Camera flash. This mode turns the LED off except when capturing a photo.



3. Always off.

Altitude Slide Bar

Slide this control up or down to change the Flitt altitude. When the control is released, the Flitt will hover at the selected height. Holding the control down while the Flitt is on the ground will stop the motors.

Screen Gesture Swipe Control

This part of your screen shows you what the Flitt camera sees. The image can be moved to the left or the right by swiping the screen. This rotates Flitt so the camera will see the picture you want to take.

Frame Your Subject

You can move the image you see on the screen from side to side by swiping the open screen area. This rotates Flitt so that you can easily frame your perfect shot! For framing up and down, use the altitude slider in small movements.

Controls

Use the directional control stick, altitude slide bar, and left/right swipe area to control the position of Flitt. For easiest control, make small movements and then let go. To rotate, swipe the

screen left or right. If you want to rotate constantly, swipe one direction and hold. There are fine tune buttons to compensate for any slight drift.

The orientation of the controls are as if you were sitting inside Flitt. So, if you rotate, you may find that moving left moves Flitt towards or away from you. With practice, this will become second nature.

Take Off

Push "Take off" when green. For your safety, Flitt will re-lock after five seconds to prevent unintentional takeoffs.

Land

The **Take Off** button will change to a **Land** button after the Flitt takes off. Tapping this button will make the Flitt slowly land. Landing can be stopped by sliding the Altitude Slide Bar up.

Gallery

Tapping this button will display the images and videos that have been created by the Flitt.

Memory Card Capacity

When an optional memory card is loaded in Flitt, the available free space is displayed. The Flitt uses a micro memory card with a capacity of 2 to 32 GB (FAT32 format). A memory card is not required for operation. However, if you desire high quality images and video, we recommend using a card.

Battery Charge/Life

The battery life remaining is displayed by this indicator.

White indicates the charge is above 40%

Red (steady) indicates the charge is between 40% and 20%

Red (flashing) indicates the charge is below 20%. (Flitt will land when battery life drops to 10%).

Settings

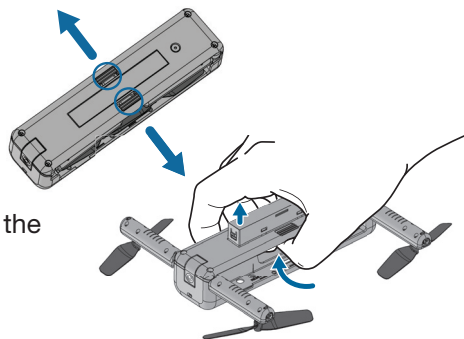
This button opens

1. Instant Share Settings where the social media links are selected
2. Camera settings
 - A. Contrast
 - B. Brightness
 - C. Factory default settings for the camera
3. Device settings
 - A. Enter current name and password
 - B. Change the current name and password
 - C. Reset the app settings to the factory default values
4. Help Menu
 - A. Flitt Quick Start Guide
 - B. Start Up Slide Show
 - C. Flitt Manual
 - D. Go To flittcamera.com
 - E. About (provides the current app and firmware version)
5. Calibrate section has guides to help correctly calibrate the Flitt sensors.
Calibrate Accelerometer should be performed any time the Flitt will not remain stable when hovering. Be sure to place Flitt on a level surface before starting this procedure.
6. Camera Orientation
7. Full Screen Mode
8. Camera Timer.
Turn "ON" so the default camera action is always a 3 second delay.

SETUP

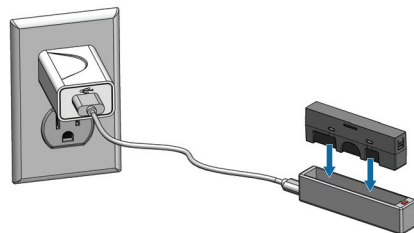
Charge the Battery

1. Unlock the battery.



2. Grip the battery from the sides and push up.

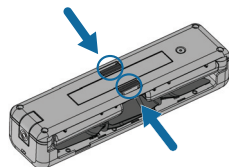
3. Insert the battery into the charger, then plug the charger into any USB power source.*



- The LED will be solid while charging and will flash when finished.
- **Always** disconnect when finished.

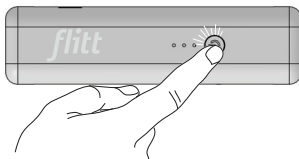
* If the Flitt is left on, it will automatically turn off for safety. If you try charging the battery immediately, the LED may not turn on. This is normal. It will reset automatically after approximately 1 hour or you can do it quickly by unplugging and reconnecting the power cord while the battery is in the charger.

4. Insert the battery and lock in place.



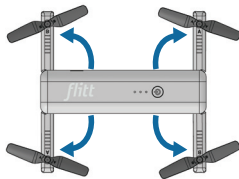
Turn On the Flitt

Push the power button and hold for a few seconds until the LED stays on. (The LED will flash while waiting to connect to the app.)



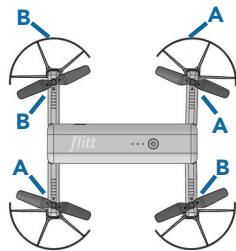
Open the Arms

Open the arms fully.



Attach the Propeller Guards

Install a prop guard into the end of each arm. Match A guards to A arms and B guards to B arms.



Connect Your Phone

Go to Wi-Fi Settings on your phone and look for the network Flitt-*****. Connect and enter Password: 12345678.



Open the App

Watch the slide show to learn about the controls and features. The Flitt LED will be steady when connected to the app.



FLY

Get Ready

Position Flitt on a level surface with the camera facing you.

NOTE: In settings, you can set the camera to face away from you to capture scenery.



Push “unlock” and hold for 2 seconds. Wait for the sensors to automatically calibrate.

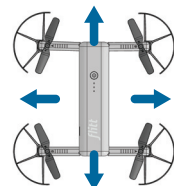
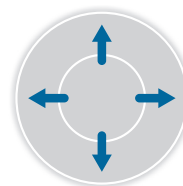
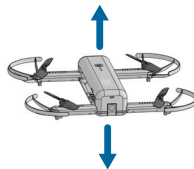


Push “Take off” when green. For your safety, Flitt will re-lock after five seconds to prevent unintentional takeoffs. **NOTE:** We recommend recalibrating the sensors after a hard landing or crash. Access this feature through the Settings menu.



Controls

Move slider to change altitude. Move controls in the direction you want to travel.



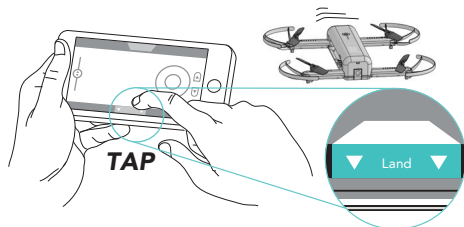
Flight

Flitt uses Optical sensors in order to stay in one area. However, In order to keep orientation, it is best not to rotate Flitt too much until you learn how to fly comfortably. The front is always the camera facing towards you or facing away from you (selectable in the app). Therefore, your left, right, forward, and back movements always follow the Flitt as if you were sitting inside.

Use Low speed (L) when flying in small areas. Once you get comfortable, click the speed icon and try flying a little faster using (M) for Medium speed. This is good for larger indoor rooms. For outside, you may want to fly faster yet. Choose (H) for High speed. Click again, and you will be back to (L) speed.

When moving the controls, try to start your movements with your finger in the center of the circle. Then, slowly slide the direction you want to go. To change altitude, gently move the slider up and down. To rotate, swipe the open area in order to frame your photo. Note: We found that the best pictures are taken from 10 feet (3M) from the camera or less, with the Flitt positioned a little higher and camera angled down toward your subject.

Land



The Flitt LED will flash when the battery is getting low.

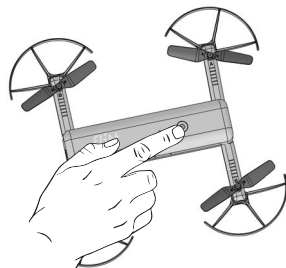
To land immediately, push **Emergency**

Power Off

Push and hold until the LED turns off.

It's easiest to fold up Flitt starting with the back arms first.

Now head out to your next photo shoot!



Motor Overload Protection

When Flitt makes a hard landing, crashes into a solid object, or a propeller cannot spin, the motors will turn off to protect the control board. The app will display a “Motor Shaft Locked” error when this occurs. Check Flitt for damage before flying.

Trimming

The fine tuning buttons will appear below and to the right of the Directional Control. These buttons should be used if Flitt constantly drifts in the same direction in calm conditions. Take off and let Flitt hover for a few seconds to check its stability. If it drifts in one direction, use the opposite trim button to correct it. For example, if the drone drifts to the left, the right trim button below the Directional Control should be tapped until the drone stops drifting in that direction.

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PHOTO/VIDEO

Camera Settings

Contrast and Brightness can be increased or decreased as needed. **NOTE:** These settings will not change when the app is closed and opened again. Factory Reset will center the adjustments.

Still Photos

Tap the Camera button to take a single photo. The image will be stored in the Photo Gallery on the phone and on an optional memory card that can be loaded on the Flitt.

Hold the camera button for 2 seconds to put the Self-timer and Burst Mode buttons on the screen.

- The Self-Timer has 3 second and 10 second timer options. Tap the number to start the timer.
- The Burst Mode has options for taking 3, 5, 10 or 15 photos at the rate of 2 photos per second. Tap the desired number to start the camera.

Tap the camera button to remove the Self-timer and Burst Mode buttons from the screen. For the best picture quality, make sure the lens is clean.

Video

Tap the Video button to start recording a video which will be stored in the phone's Photo Gallery and also on the optional memory card. A timer and Stop button will appear when the video starts. Tap on the Stop button to end the video.

TIP: The video camera works best when the Flitt is not moving. Do not start a video until the Flitt is hovering at the desired height and distance from you.

Memory Card

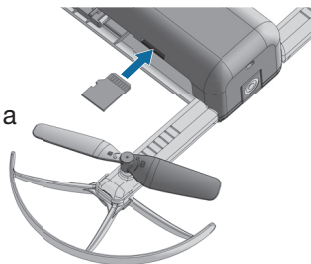
A memory card is not included.

For top quality photos and video, use a micro memory card. (The photos and video that stream to your device is reduced quality in order to speed up and smooth out transmission.)

NOTE: The Flitt is compatible with memory cards up to 32G in FAT32 format. If you have a card with a different format, you will need to reformat the card for FAT32 on any computer.

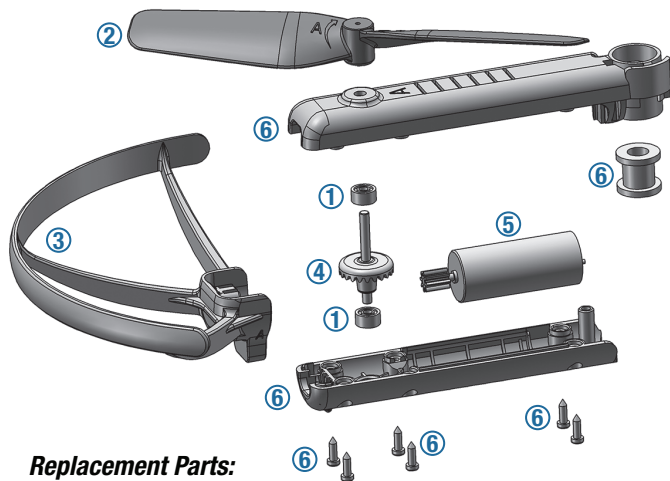
Optical Quality

If the Flitt is in an area where it cannot see a good optical signal, a message saying "Optical Quality Low" will appear. If you see this, move to another area.



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REPLACEMENT PARTS



Replacement Parts:

- | | |
|--|--------------------------|
| 1. Propeller Shaft Bearings 1.5x4x2mm (4) | HCAE6055 |
| 2. Propeller Set (4) | HCAE6301 |
| 3. Propeller Guard Set (4) | HCAE6302 |
| 4. Crown Gear w/Shaft Set(2) <small>Short Gearshaft: A Arms
Long Gearshaft: B Arms</small> | HCAE6350 |
| 5. A/B Motors w/Pinions (2) | HCAE6340 |
| 6. Arm Set A/B (2) | HCAE6370 |

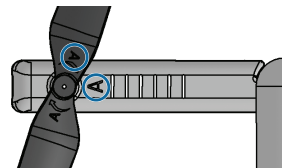
Not Pictured:

- | | |
|--------------------------|--------------------------|
| Wall Adapter 100-240V 2A | HCAE6310 |
| Charging Box w/USB Cord | HCAE6311 |
| Battery 900 MAh | HCAE6320 |

MAINTENANCE

Propeller Installation

Be sure to match the letter on the propeller with the letter on the arm.



Motor/Gear/Bearing Replacement

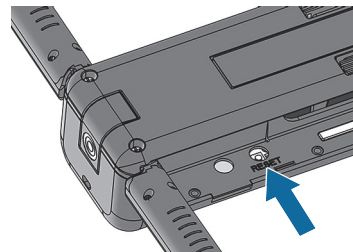
The Motor, Gear, and Bearings can be replaced without removing the arm from the Flitt. Remove the 6 screws on the arm cover and replace the damaged part(s). **NOTE:** The "A" arms use the shorter gearshaft and the "B" arms use the longer gearshaft.

Arm Replacement

1. Remove the parts from the damaged arm.
2. Remove the 4 large screws from the frame below each arm.
3. Carefully separate the cover from the frame enough to allow the arm to be removed.
4. Remove the motor wire from the slot in the damaged arm.
5. Remove the damaged arm from the frame.
6. Install the new arm and reverse these steps.

Flitt Settings Reset

To reset the settings on the Flitt to factory defaults, press the Reset Button inside the arm storage area on the left side of the Flitt (the Flitt will need to be upside down to do this). Resetting to factory default will also restore factory Wi-Fi name and password.



TROUBLESHOOTING

PROBLEM: The Flitt App will not connect to the drone

SOLUTION: (1) Completely close the Flitt app if it is open.
(2) Open the Wi-Fi setting for the phone and select the Flitt network if not already connected.
(3) Open the Flitt app.

PROBLEM: I cannot remember the Wi-Fi password.

SOLUTION: The default password is 12345678. If the password has been changed, reset the setting on the Flitt to restore the default Wi-Fi name and password.

PROBLEM: The LED on the charger will not illuminate.

SOLUTION: With the battery in the charger, unplug the power cord and reconnect.

PROBLEM: The picture won't show on the screen or is very choppy.

SOLUTION: Restart Flitt, re-connect to WiFi, once confirmed that you are connected, only then open the app.

Other troubleshooting tips can be found at:

<http://support.flittcamera.com/index.php>

LIMITED WARRANTY

Warranty Overview

- Warranty period: 90 days from the original date of purchase.
- Warranty claims may only be made by the original purchaser.
- Receipt proving valid purchase date and location is required for warranty service.
- Support website: <https://cmecamera.com/support>
- This Warranty Overview does not include all parts of the warranty. Please read the full warranty and disclaimers below.

Introduction and Your Rights.

Hobbico, Inc., ("We") sincerely want our customers to be satisfied with the Flitt™ micro folding flying camera products (each, a "Product") that they purchase from us, but we understand that despite our strict quality control efforts, on occasion a product could be defective or cease to perform as warranted.

Set forth on the following pages is the Limited Warranty that applies to your Flitt Camera Product, certain of its components, and certain accessories or spare parts that you may purchase from us for use in connection with your Flitt Camera Product.

The next several pages are the Limited Warranty that applies to your Flitt Camera Product, certain of its components, and certain accessories or spare parts that you may purchase from us for use in connection with your Flitt Camera Product. Any components of the Flitt Camera Product, such as motors, that are specifically covered by this Limited Warranty, and that you purchase from us as spares or replacements, are also covered to the extent provided in this Limited Warranty. While not all parts or components are covered by this Limited Warranty, as explained below, they may still be eligible for refund or exchange under the terms of our Refund and Exchange Policy, also provided below.

Under this Limited Warranty, as more fully described in the "Warranty Disclaimers and Limitation of Liabilities" Section below, we disclaim all implied warranties and, to the extent that such implied warranties cannot be disclaimed under applicable law, we limit the duration of such implied warranties. We also disclaim any obligation for certain types of relief, like incidental and consequential damages. Please note:

- Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
- Some States do not allow for the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
- This Warranty gives you specific legal rights, and you may have other rights which vary from State to State.

By using your Product you are agreeing to be bound by the terms of the Limited Warranty as set out below. Do not use your Product until you have read the terms of the Limited Warranty. If you do not agree to the terms of the Limited Warranty, do not use the Product and return it within the return period and in accordance with the Refund and Exchange Policy, also provided below.

What does this Limited Warranty Cover?

This Limited Warranty ("this Warranty") covers the original purchaser of a Hobbico, Inc., Flitt Camera Product (each, a "Product") against defects in materials or workmanship of certain components used in the manufacture of a Product for the duration of the applicable Warranty Period (as defined below). This Warranty covers the Flitt Camera Product and the Charger originally furnished with the Product.

Only the original purchaser of the Product is covered as this Warranty is not transferable to subsequent purchasers or owners of the Product. This Warranty is for residents of the United States only, and may be updated from time to time.

Excluded from warranty coverage are the Product's propellers when damaged by a crash. One set of spare propellers are included with the original product. Additional propeller sets are available for purchase. Please also see the "What is Not Covered" Section below for further exclusions.

This Warranty contains the entire agreement between you and Hobbico, Inc. ("we") with respect to any warranty and supersedes any and all other written or oral statements, representations or agreements relating to the subject matter of this Warranty.

This Warranty is for residents of the United States only, and may be updated from time to time.

How Long does the Warranty Coverage Last?

This Warranty lasts until the earlier to occur of

- (a) end of the 90 day warranty period, measured from and beginning with the date when you received the product or accessory, or
- (b) the date when you sell, transfer, give away or otherwise divest ownership of the covered Product or, if applicable, the part or accessory (the "Warranty Period"), at which point this Warranty shall expire and be of no further force or effect.

What will Hobbico, Inc., do if I have a valid Warranty Claim?

If you have a valid warranty claim that is submitted during the applicable Warranty Period, Hobbico, Inc., will repair or replace, at its option, any covered part, component or system found to be defective in material or workmanship, subject to the exclusions

provided below. If a defect is found and determined to be covered, we will provide the warranty service as described in this Warranty. The costs of parts and labor required to return your Product to service if covered by this Warranty will be borne by Hobbico, Inc. In the event that your Product and claim is covered by this Warranty but we determine that repair of your Product is not possible or economically feasible, Hobbico, Inc., will replace your Product with a refurbished Product that is the same as or as close to your Product as practicable. Please note that any warranty service to be provided will be provided at our repair facilities, not offsite at a customer's location. You are responsible for shipping your product to our repair facility.

By sending the Product, you agree to transfer ownership of the Product to us. We may not return the original Product to you. When a Product is exchanged or replaced, any replacement Product becomes your property and the replaced Product becomes Hobbico's property.

In the event that Hobbico, Inc., repairs or replaces a defective Product under warranty, the repaired or replaced Product will continue to be covered by this Warranty through the end of the original Warranty Period (if any time remains), but not beyond.

What will Hobbico, Inc., do if I Submit a Warranty Claim that is Determined not to be Valid?

In the event that you send to us a Product that is found not to be eligible for warranty service under the terms of this Warranty because it has been received after the expiration of the Warranty Period, or because its coverage has been voided or is otherwise expressly excluded under the terms set forth below in the "What is Not Covered" section, we will use reasonable efforts to contact you if you have provided us with valid contact information and advise you

- (i) whether your Product can be repaired,
- (ii) the estimated cost of such repair; and
- (iii) the estimated time for completion of such repair. If we are able to reach you, we will follow your instructions as to whether we should repair and return the Product to you at your cost, or return the Product to you without repair.

In any case, if your warranty claim is determined not to be valid under the terms of this Limited Warranty, you will be responsible for any costs that you incurred in sending the Product to us for evaluation as well as any costs that we may incur in shipping the Product back to you. If you authorize us to repair and return your Product, you will need to make arrangements to confirm payment of the estimated repair and the cost of

shipping for returning your Product to you before we will undertake the work. By sending the Product, you agree to transfer ownership of the Product to us. We may not return the original Product to you. When a Product is exchanged or replaced, any replacement Product becomes your property and the replaced Product becomes Hobbico's property.

What is Not Covered?

In addition to the specific components or parts excluded from warranty coverage and identified above in the "What Does this Limited Warranty Cover?" section, to the extent permitted by applicable law, this Warranty excludes or disclaims "implied warranties" and certain types of damage claims. This Warranty does not apply to cosmetic issues, unless due to a defect in material or workmanship on a covered component, or to defects resulting from normal wear and tear of the Product. Please note that Federal law limits or prohibits the exclusion of implied warranties for "consumer products" and some States do not allow for the exclusion or limitation of relief, special, incidental, consequential or indirect damages, or the limitation of liability to specified amounts, so such exclusions or limitations may not apply to you, but might apply if you have purchased your Product for use in connection with business activities. The specific Warranty disclaimers and limitations can be found in "Warranty Disclaimers" below.

Your Product is a sophisticated piece of equipment designed to be used in a certain manner and only under appropriate conditions. We provide with each Product sold a "Disclaimer" and "Safety Instructions" along with a "User Manual," and you hereby agree to follow the important instructions and warnings provided in those guides. Given the nature of the Product, and the possible use or uses to which it may be put and the conditions to which it may be exposed, this Warranty does not cover:

- Any damage, catastrophic failure or crash due to not properly calibrating the Flitt Camera Device and conducting a "first flight" in an open, outdoor setting.
- Any damage, catastrophic failure or crash due to your or any user's failure to follow the instructions for proper use or storage of your Product as set forth in the Flitt Camera Disclaimer and Safety Instructions or User Manual.
- Any damage to the Product sustained as a result of dangerous or reckless flight of the Product, or any operation of the Product that does not follow the usage guidelines set forth in the Flitt Camera Disclaimer and Safety Instructions or User Manual.
- Any damage to the Product sustained as a result of flying the Product in extreme or poor weather conditions as described in the Flitt Camera Disclaimer and Safety Instructions or User Manual.

- Any damage to the Product sustained as a result of using the Product for any purpose for which it was not designed or intended.
- Any damage to the Product sustained as a result of misuse, incorrect or abnormal operation resulting in, by way of example only, a crash, collision, fire, submersion (in whole or in part) of the Product in water or any other liquid, or damage due to causing the Product to carry any additional weight or payload in violation of the Flitt Camera Disclaimer and Safety Instructions or User Manual.
- Any alteration, disassembly, modification or improper repair of the Product by unauthorized parties.
- Any damage to the Product due (in whole or in part) to any use of unauthorized accessories, products or software in combination with the Product.
- Any damage to the Product or any failure of the Product caused by improper storage including, but not limited to, storing your Product in an unsuitable environment, or exposing the Product to extreme environmental or weather conditions, such as storms, strong winds, rain, snow, freezing rain, hail, sand, dust, oil, dirt or other unsuitable conditions, whether similar or dissimilar to the conditions listed.
- Any damage to the Product caused by operator error or failure, including any issue attributable to the physical or mental condition of the operator, or otherwise.
- Any damage caused by use, storage, or transportation of the Product in any strong electromagnetic or electrostatic environments.
- Any damage (or liability) incurred as the result of your failing to comply with U.S. Federal Aviation Administration (FAA) regulations, local laws or other ordinances governing the use of drones or unmanned aerial vehicles as such laws, regulations or rules are in effect from time to time.
- Any damage arising from the installation or removal of accessory retrofits or peripheral equipment constituting a part of the Product.
- Any damage resulting from any replacements, updates or "fixes" of the Product's software not performed by us.
- Any damage resulting from your failure to keep the Product's firmware or software updated with the latest updates that we provide without charge to our customers.
- Any service necessary to restore operability not as a result of a defect in materials or workmanship, but due to accident, misuse, abuse, neglect, improper handling, servicing, maintenance or storage of the Product by users.

- Any repair or replacement of covers, plastics or appearance parts, such as interior or exterior finishes or trim, unless such parts affect the Product's operability and failed as the result of a defect in material or workmanship within the Warranty Period.
- Any damage caused by the improper or unauthorized replacement of parts, the installation of retrofits, or any preventive maintenance not performed in accordance with the User Manual.
- Any service made necessary by any external cause over which we have no control including, without limitation, fire, exposure to water or chemicals, alterations, problems arising from the use of any products, software or hardware not supplied by us, power failures, surges or shortages, lightning, or repairs by persons other than those expressly authorized by Hobbico, Inc., to service the Product.
- Any service on any Product on which the FLITT CAMERA label or logo, rating label or serial number has been altered, defaced or removed.
- Any on-site evaluation, service or repair of a Product.
- Any service made necessary by any modifications to the Product not approved in writing in advance by Hobbico, Inc.
- Any damage caused by using the Product with an inadequately charged battery.
- Any damage caused by the use of a third-party battery or third-party battery charger (meaning a battery or a battery charger not provided by us along with the Product at the time of your purchase).
- Any damage caused by the Product being flown with known damaged or faulty components, or with components that have exceeded their prescribed flight life as described in the User Manual.
- Any reinstallation and recovery of user data, and 3rd party software applications.
- Any claim made by or on behalf of anyone other than the original purchaser of the Product.

How do I Get Service?

In order to be eligible to receive service for your Product under this Warranty, you should complete the Return Merchandise Authorization ("RMA") form for application (download the form online using the following link: <https://cmecamera.com/support>) through which we will attempt to determine, in advance, whether your Product's condition is covered under this Warranty. We will require a purchase receipt or invoice with the name, location and date of purchase. If we provisionally determine that the issue is covered under this

Warranty, you will be issued a case ID number after we receive your RMA form. After you receive your case ID number, the printed RMA form needs to be included when you securely wrap, package, and ship the Product to us. The address of the repair center will be provided on the RMA form available for downloading.

Please take care to package your return carefully. We are not responsible for damage or a lost Product caused by shipping. Any damage or subsequent failure of the Product related to inappropriate packaging will result in additional charges for the repair of the Product. If the Product is returned to us uninsured or under-insured, you assume all risks of loss or damage to the Product during shipment. By sending the Product, you agree to transfer ownership of the Product to us. We may not return the original Product to you.

If we provisionally determine that the issue with your Product is not or is unlikely to be covered by this Warranty, we will examine and evaluate any Product submission that you may make (which should include a written description of the problem(s)). If we confirm our initial determination that warranty service or replacement is not available, the cost (parts and labor) of effecting any repairs and shipping when returning your Product to you (whether or not you choose to have the out-of-warranty Product repaired) will be at your expense. Before sending any Product for warranty evaluation (whether or not covered), you are strongly advised to back up any software, data, etc. stored on the Product, as Hobbico, Inc., will not be responsible for the loss of, or any damage to or corruption of, any of such software or data.

We will inspect your Product and use reasonable efforts to contact you within five (5) business days of our receipt of your Product. The time required to advise you of the results of our warranty evaluation may vary case by case. Products covered by this Warranty will be repaired and returned to you without charge and continue to be covered by your original warranty based on your original date of purchase.

If your Product is no longer covered by this Warranty (because it is beyond the stated Warranty Period) or if coverage under this Warranty is excluded or voided for one or more of the reasons provided in "What is not Covered?" above, we will provide you with an estimate of the costs required to repair your Product if it can be repaired. If you authorize such repairs under those circumstances and provide us with necessary payment information, we will make the repairs and return the repaired Product to you promptly. If the product has no problem that we can identify, we reserve the right to charge you for testing and return delivery.

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IN NO EVENT HOBIBICO, INC., ITS AFFILIATES, OR ANY OF THEIR RESPECTIVE OFFICERS, DIRECTORS, MEMBERS, PARTNERS, SHAREHOLDERS, EMPLOYEES, AGENTS, LICENSORS OR SERVICE PROVIDERS (COLLECTIVELY, THE "PROTECTED ENTITIES"), BE LIABLE FOR PUNITIVE, EXEMPLARY, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR FOR AN AMOUNT IN EXCESS OF THE PURCHASE PRICE OF THE DEFECTIVE PRODUCT. THE PRECEDING LIMITATION WILL APPLY EVEN IF THE REMEDIES OF REPAIR OR REPLACEMENT OF PRODUCTS COVERED BY THIS WARRANTY COMPLETELY FAILS OF ITS ESSENTIAL PURPOSE AND EVEN IF THE PROTECTED ENTITIES HAVE BEEN PREVIOUSLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER IN AN ACTION UNDER CONTRACT, NEGLIGENCE, OR ANY OTHER THEORY, ARISING OUT OF OR IN CONNECTION WITH THE USE OF THE PRODUCT. IN NO EVENT SHALL THE TOTAL AGGREGATE LIABILITY OF THE PROTECTED ENTITIES TO YOU FOR ALL DAMAGES, LOSSES, AND CAUSES OF ACTION (WHETHER IN CONTRACT OR TORT, INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE OR OTHERWISE) IN THE AGGREGATE, ARISING FROM THESE TERMS OR YOUR USE OF THE PRODUCT, EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT THAT IS THE SUBJECT OF THE CLAIM.

What about State Laws or Other Laws Governing Warranties for Consumers?

This Warranty gives you certain specific legal rights, but you also may have other (greater) rights that vary from State to State, and some of those rights do not allow for them to be waived or diminished. For example, some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Similarly, some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This Warranty is not intended (nor would it be permitted) to deny you any warranty rights to which you are otherwise entitled under applicable Federal law or the laws of the State or country in which you reside.

Please note that this document may be updated from time by time, and you can always find the latest version at:

<http://manuals.hobbico.com/hca/hcae11-warranty.pdf>



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