



February 1, 2001

Dear Valued Great Planes Customer,

Thank you for your business and confidence in Great Planes products. Your business, and your satisfaction with your Great Planes purchases, are of paramount importance to us. We have discovered a manufacturing difficulty with the wings of the Big Stik 60 with MonoKote, GPMA1226, which our records indicate you have recently purchased. As a result we are recalling the wings of these aircraft. Please DO NOT fly the model.

Whether you choose the first option — replacing the Big Stik 60 with a different model — or the second — waiting for the new wings — please note that we are happy to provide you a small token of our appreciation for your business and patience. Please be sure to follow the instructions on page two.

PLEASE REPLACE MY BIG STIK WITH A DIFFERENT AIRCRAFT.

If the model is completely unassembled, please contact where you bought it immediately regarding returning the aircraft. They will be able to work with you to exchange it for another Great Planes aircraft of similar price, or back order a replacement aircraft for you as soon as we have replacement models available (approximately 6-8 weeks.) (Then please fax or mail this form to us with a copy of the register receipt, or cover of the manual, to receive your free courtesy item.)

If you have a partially assembled model, please take the model to the hobby shop where you purchased it*, and they will exchange it for you with a Great Planes aircraft of similar value and process the exchange through their Customer Service representative. (Then please fax or mail this form to us with a copy of the register receipt, or cover of the manual, to receive your free courtesy item.)

*If you desire a different aircraft but purchased your model via mail order or internet, or can not reach your dealer, please cut the left wing tip and last wing bay off your model and dispose of the rest of the aircraft. Then please fax us a copy of this form with all information below filled out and this box checked. We will send a call tag to pick up your wing tip at our expense. Please let us know your desired replacement aircraft of similar pricing and we will ship it to you promptly. If you wish to choose an aircraft which is more expensive, please include method of payment (MasterCard or Visa card # and expiration date.)

Some examples:

- GPMA1035 1003 EASY SPORT 40 ARF and completion items (fuel line, foam rubber, Pro CA and Epoxy)
- GPMA1030 BIG STIK 40 ARF - MODERN and completion items (fuel line, foam rubber, Pro CA and Epoxy)
- GPMA1031 BIG STIK 40 ARF - TRAD. and completion items (fuel line, foam rubber, Pro CA and Epoxy)
- GPMA1225 BIG STIK ARF 40 MONOKOTE and completion items (fuel line, foam rubber, Pro CA and Epoxy)
- GPMA1038 DAZZLER 40 ARF (due in stock 4/1/01)
- GPMA1245 AT-6 TEXAN ARF 40 (MONOKOTE)
- GPMA1170 CAP 231EX PARK FLYER ARF
- GPMA1005 ULTRA SPORT 40 ARF RED
- GPMA1010 US40A ULTRA SPORT 40 ARF BLUE
- GPMA1228 CESSNA 182 ARF .40 SIZE + \$40.00
- GPMA1300 SPACEWALKER ARF 1/4 SCALE 79" + \$70.00
- GPMA1310 PIPER J-3 CUB FAB COVERED ARF + \$70.00

I WANT TO KEEP MY BIG STIK 60 ARF. PLEASE SEND ME A NEW WING KIT AS SOON AS THEY ARE AVAILABLE.

If you desire the replacement wing, please mail this form to us along with the original sales receipt/invoice and either the original proof of purchase from the aircraft's box, the original manual, or the left wing tip off the aircraft. (Please include your name, mailing address, and daytime phone and email addresses if available.) Upon receipt we will enter a back order for you to receive a new wing set as soon as they become available. ***Please do not contact the dealer/mail order firm where you purchased your kit regarding the replacement wing option, as this must be handled directly through us.***

Last Name: _____ First Name: _____

Mailing Address: _____

Address line 2: _____

City: _____ State: _____ Zip: _____

Daytime Phone: (____) _____ Email Address: _____

Name of Point of Purchase: _____ Daytime phone of point of purchase: (____) _____

Again, thank you for choosing the Great Planes Big Stik 60. Please CIRCLE ONE of the packages listed below so that we can send it to you as a courtesy for your time and patience. ***Please do not contact the dealer/mail order firm where you purchased your kit regarding these items, as this courtesy offer must be handled directly through us.***

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| A. | Pro Epoxy 6-minute and 9-minute Formulas, 4oz packages | GPMR6042/GPMR6043 |
| B. | Pro CA Gift Pack, 1 oz of each | GPMR6026 |
| C. | (2) Hobbico Standard Sport Servos | HCAM0150 |
| D. | (1) Hobbico Deluxe Standard Servo | HCAM0130 |

Again, thank you for your business. Your satisfaction is very important to us. Should you have any questions or concerns, please do not hesitate to contact us.

Sincerely,

Mrs. AnnMarie Cross
Senior Manager
Proprietary Services and Support

Contacting Hobby Services:
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